

EuroHealthNet Policy on Data collection, storage, and use

EuroHealthNet is committed to protecting and respecting privacy. We comply with applicable data privacy legislation in regards to processing personal data.

This Policy explains when and why we collect and store personal information, what data is stored and how we keep it secure, how we use it, the conditions under which we may disclose it to others, and how you can request access to your data or have it removed.

This policy will be reviewed annually and updated if necessary. The latest version will always be available on the EuroHealthNet website. By using our website or its contact forms, you're agreeing to be bound by this Policy.

Any questions should be sent by email to info@eurohealthnet.eu or by writing to EuroHealthNet, 67 rue de la Loi, B-1040 Brussels, Belgium. You can also call us at +32-(0)2-235.03.20.

How do we collect information from you?

We obtain information about you when you visit our website, register for an event, sign-up to receive one of our mailings or newsletters, or express interest in learning more about EuroHealthNet in any other way. We may also collect your information when you contact us about our programs, activities or publications. In some cases, we may collect publicly available data about organisations and individuals directly involved in our work.

What type of information is collected from you?

The type of information that is collected may include, for example

- Name
- Title (prefix, suffix etc.)
- Occupation/ job title
- Employer
- Employer's address
- Professional email address
- Professional phone number
- Social media profiles
- IP address

If an individual chooses to provide personal information, this is also stored. When you register for an event, we may record special requirements, for example, relating to dietary and mobility/access needs. If they choose, an individual may send other information to be recorded - however this is not standard practice.

Information regarding what web pages are accessed and when is collected for website analysis purposes but anonymised.

How is your information used?

We may use your information to:

- Send you updates about EuroHealthNet, the European Union, or members' activities, programmes, events, or consultations.

- Send you communications which you have requested and that may be of interest to you.

Who has access to your information?

Only authorised staff have access to the information provided by our contacts. Our database is located in the EU.

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes. Personal information is not, generally, shared with anyone outside the organisation.

Third Party Service Providers working on our behalf:

We occasionally may share your information with third party service providers or subcontractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (for example to process your registration to an event). However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the service. Please note that we will not release your information to third parties for them to use for their own direct marketing purposes, unless you have requested us to do so, or if we are required to do so in order to comply with any legal or contractual obligation.

Your choices

You have the choice of receiving or not receiving communications from us. If you no longer want to receive communications from us, then you can unsubscribe or opt-out of any mailings. You can also contact us at any time to check what information we have about you, and to have your information removed from our system.

How to update your information

If you change email address, or if any of the other information we hold is inaccurate or outdated, please email us at: info@eurohealthnet.eu, or write to us at: 67 rue de la Loi, B-1040 Brussels, Belgium. Alternatively, you can telephone +32-(0)2-235.03.20.

Security precautions in place to protect the loss, misuse or alteration of your information

EuroHealthNet uses secure data networks that are protected by firewall and password protection systems that are consistent with industry standards.

Once we receive your information, we strive to ensure its security on our systems. Where we have provided (or where you have chosen) a password which enables you to access certain parts of our websites, you are responsible for keeping this password confidential.

Profiling

We may analyse your professional information to create a profile of your professional interests and preferences so that we can contact you with information relevant to you. We may make use of additional information about you when it is available from external sources to help us do this effectively. For example, if we know that you work on the topic of healthy ageing, we will send you information about related initiatives.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access these using links from our website.

16 or Under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent/guardian's permission before providing us with any personal information.

Review of this Policy

This Policy will be reviewed annually. This Policy was last updated in June 2018.